

IPv6 Everywhere: Living with a Fully IPv6-enabled environment

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Ron Broersma
DREN Chief Engineer
ron@spawar.navy.mil



Introduction

- Aggressive deployment of IPv6 to DoD's R&E WAN (DREN) and to all campuses of one major customer (SPAWAR)
- May be different than other IPv6 initiatives that you've heard about
 - this is real production stuff, not just a testbed
 - this isn't just an ISP view of the world, or just a campus view, or system or application view, it is ALL of the above
 - the systems and users are autonomous customers, not part of a centrally managed (i.e. active directory) environment
 - this is a heterogeneous environment, not just Windows
 - Win2K, XP, Vista, Win7, Win2K3, Win2K8, Linux, MacOSX, Solaris, HP/UX, BSD, ESX, SCO, etc.
 - this isn't just a few systems, its everything on the network

Goals

- Push the envelope with IPv6 deployment and see what's possible
 - See what's missing or broken and work with the vendors to get it fixed
- Dual stack everywhere, IPv6-only where possible
- Share lessons learned



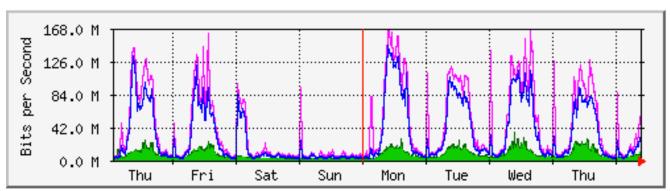
Progress to date

- ✓ WAN dual stack everywhere, peering (unicast+multicast)
- ✓ LANs, WLAN all subnets fully support v6, renumber v4
- ✓ Infrastructure services recursive DNS, NTP, SMTP, XMPP
- ✓ Support services RADIUS, LDAP, Kerberos
- ✓ Public facing services authoritative DNS, MX's, www, NTP
- "Security stack" firewall, IDS, IPS, etc.
- Security services WSUS, McAfee ePO (HBSS)
- ✓ Servers, desktops, laptops 98% dual stack

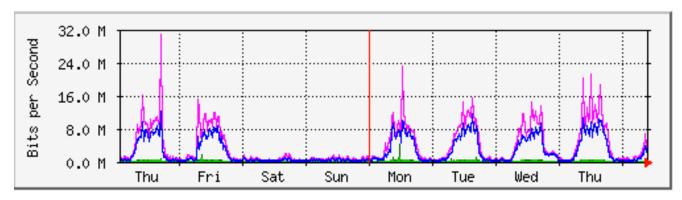


Utilization comparison

IPv4 traffic



IPv6 traffic



Almost 10% of traffic is IPv6



Lessons Learned

- Its not really that hard, and doesn't have to be very expensive
- But you need to make it a corporate culture, that permeates all levels of the organization
- Don't wait until it's a crisis, just roll it out gradually as part of normal tech refresh or other upgrades
- If you haven't started yet, you're already behind
- Training must be simplified
- Work from the outside inward
- Don't be afraid to "break some glass"
 - things get fixed quicker that way
- Don't buy from vendors unless they support IPv6
 - beg for "feature parity"
 - check out their web site to see if it is IPv6-enabled...



Eating your own dogfood

- Many IPv6 proponents (vendors) not eating their own dogfood.
- Example: sponsors for this Summit
- http://www.mrp.net/IPv6_Survey.html
- What's wrong with this picture?
- But this is MUCH better than previously

Australian IPv6 Summit 2010 Sponsors/Supporters

Organisation (domain)	Web	Mail	DNS	NTP	XMPP
AUDA (auda.org.au)	FAIL	FAIL	0/3 0/3		
Australian Computer Society (acs.org.au)	FAIL	FAIL	0/0 0/3		
Australian Industry Group (aigroup.asn.au)	FAIL	FAIL (M)	0/3 0/3		
Australian Information Industry Association (aiia.com.au)	FAIL	FAIL	0/0 0/3		
Blue Coat (bluecoat.com)	FAIL	FAIL (PP)	2/2 2/4	FAIL	C:FAIL
Bluecat Networks (bluecatnetworks.com)	FAIL	FAIL (M)	0/2 0/2		
Cisco Systems (cisco.com)	www.ipv6	FAIL	0/2 0/2	FAIL	FAIL
Communications Alliance (commsalliance.com.au)	FAIL	FAIL	0/0 0/3		
eintellego (eintellego.net)	SUCCESS	SUCCESS	0/0 0/2		
Engineers Australia (engineersaustralia.org.au)	FAIL	FAIL (M)	0/0 0/2		
HP (hp.com)	FAIL (N)	FAIL	0/6 0/6		
ICANN (icann.org)	SUCCESS	SUCCESS	0/1 3/5	FAIL	
Internet Society (isoc.org)	SUCCESS	FAIL	0/0 6/6		
Internet Society of Australia (isoc-au.org.au)	SUCCESS	SUCCESS	0/0 3/4		
Internode (internode.com.au)	FAIL	FAIL	0/0 4/4		
IPv6 Forum (ipv6forum.com)	SUCCESS	SUCCESS	0/0 2/2		
IPv6 Forum Australia (<u>ipv6forum.org.au</u>)	SUCCESS	FAIL	0/0 3/4		
IPv6 Now (ipv6now.com.au)	SUCCESS	SUCCESS	1/2 4/6		
Juniper Networks (juniper.net)	FAIL (A)	FAIL (P)	0/3 0/5		
Mach Technology (mach.com.au)	FAIL	FAIL	0/0 0/4		
Multimedia Victoria (mmv.vic.gov.au)	FAIL	FAIL	0/0 0/3		
NICTIA (nictia.org.au)	FAIL	FAIL	0/0 0/2		
Sophos (sophos.com)	FAIL (A)	FAIL	0/2 0/2	FAIL	
Vocus (vocus.com.au)	SUCCESS	SUCCESS	3/3 3/3	Stratum 1	SUCCESS



4 years ago...

- Some of the issues I brought up when I spoke here in 2006:
 - Windows 2000 issues
 - Lack of IPv6 support in firewalls
 - beta code only
 - we had to run dual firewalls
 - Juniper mirroring problems (only IPv4 supported)
 - DHCPv6 support lacking (XP, MacOS)
 - lack of feature parity all vendor products
 - ... and many bugs
- Most issues now resolved, except for DHCPv6 support and feature parity



Keeping DNS updated

- Need to get all PTRs and some AAAA's in DNS for all devices doing IPv6
- Manual editing of zone files?
 - Much more painful than IPv4
 - How do you know when some device starts doing IPv6 and gets a SLAAC address?
- DHCPv6?
 - Use DHCPv6 to provide addresses, and use dynamic DNS update
 - Problem: too many clients do not yet support
 DHCPv6 (Windows XP, MAC OSX, others)



DNS auto-update

- Basic scheme
 - Use SNMP to poll the routers
 - Grab the ARP cache and the ND table
 - For all MAC addresses in the ND table with global unicast addresses matching the site IPv6 prefix:
 - Find the corresponding IPv4 address from the ARP cache
 - Find the FQDN for the IPv4 address in DNS (PTR lookup)
 - Build a PTR record for the IPv6 address, using FQDN from IPv4 address
 - Push to DNS dynamically
 - Works very well
 - Yes, there are some additional complexities, and optimizations required, like garbage collection of temporary and privacy addresses.
 - Hoping to release tool tool as open-source.
- Lingering problems with IPv6 objects in the IP-MIB and IPV6-MIB
 - We really need all routers supporting RFC 4293 (version independent IP-MIB)



AAA services

- RADIUS
 - Needed to upgrade servers to freeradius 2.0 to support IPv6
- Kerberos, LDAP servers
 - Just works, as expected
- LDAP client issue
 - Could not make some perl and PHP based apps connect to LDAP via IPv6
 - Perl module Net::LDAP has no IPv6 support until 0.35
 - Latest RHEL only has 0.33
 - Still need to modify code to ask for IPv6
 - Perl modules need to be made IP version agnostic

IPv6 support in perl is poor, with no near term resolution



Google over IPv6

- Google has "opt-in" program to get everything over IPv6
- Feb 3, 2009 added all of SPAWAR
- July 28, 2009 DREN and ALL customers added
- Any DREN user that is IPv6-enabled will get to Google services over IPv6
 - Faster (over non-congested links)
 - DREN private peering with Google is IPv6-only
 - Helps to quickly identify IPv6 connectivity problems
- As incentive, we block IPv4 to Google





Lack of IPv6 support

- vmware ESX 3.x
 - Supported in 4.0, but disabled by default
- Windows 2000
 - We tell users to upgrade to a newer OS
- Printers
 - Too hard right now
 - For HP printers we are replacing the jetdirect cards with new ones that support IPv6
- Various appliances



More challenges

- Older versions of MS Outlook
 - We tell users to upgrade to MS Office 2007 or later
- Large groups of systems that are under "configuration control", and can't be modified, even to enable IPv6.
- Rogue 6to4 relays sending RAs
 - Windows systems with ICS enabled.
 - Workaround: set router priority to "high". Fix: RA Guard
- Symantec Endpoint Protection (SEP) breaks IPv6
- Blackberry Enterprise Services (BES) on IPv6-enabled Windows server will crash.
- Oracle lack of IPv6 support



java

- We noticed that java apps never use IPv6
 - Even when operating on properly configured dual stack systems, and talking to IPv6-enabled servers.
- Java system property
 java.net.preferIPv6Addresses is set to "false" by
 default
- Fix: Add this to your java options:

-Djava.net.preferIPv6Addresses=true



Privacy addresses

- See RFC 4941
- Windows systems do this by default (and we don't like it!)
- Breaks many things in our environment
 - Forensics
 - Stable DNS entries
 - Automated management tools
- Could fix with DHCPv6, but client not available in important OS's
 - Windows XP, Mac OSX
- Would be nice if RA's could say "don't do this"
- So we have to visit every Windows machine to disable this.
 - Breaks the "plug and play" goal of IPv6 for clients.

netsh interface ipv6 set privacy state=disabled store=persistent netsh interface ipv6 set global randomizeidentifiers=disabled store=persistent



Mac OSX 10.6 (Snow Leopard)

- After upgrade to Snow Leopard, web browsing and other apps no longer seemed to prefer IPv6 over IPv4.
- Behavior is that only the first DNS answer to any query is accepted, and the others are dropped.
 - if you get the A before the AAAA, the AAAA will get dropped
- In 10.6, mDNSResponder is now used for all unicast DNS queries, not just for multicast as was the case in earlier releases.
- mDNSResponder will query for "A" and "AAAA", but will immediately stop listening after the first reply.
 - the application never receives the other responses
- References:
 - http://support.apple.com/kb/HT3789
 - http://openradar.appspot.com/7333104



java on Mac OS X

- java defaults to IPv4 instead of IPv6
 - reported earlier
- You can change the behavior by setting a preference
 - Djava.net.preferIPv6Addresses=true
- This preference setting has no effect in Mac OS X
 - can't override the bad default
- Reference:
 - http://openradar.appspot.com/7100919



Mac OS X and IPv6 printers

- You can't configure an IPv6 address for a printer
- It has to find the printer using Bonjour, or you have to specify a DNS name.
 - an explicit IPv6 address will not work.
 - Apple says: "this is expected behavior"
- Reference:
 - http://openradar.appspot.com/7100507



NetApp Storage Appliance

- We've been waiting a long time for IPv6 support
- Delivered in 7.3.1 (Jan '09) but very buggy
- 7.3.1_P2 (Jul '09) was supposed to work, and be more reliable, but every time we enabled IPv6, all mounts started failing.
- 7.3.3 (May '10) now works, and is enabled
 - All NFS now over IPv6 (Linux clients, Solaris 10 clients)
 - not supported in Solaris 8
 - CIFS now over IPv6 from modern Windows systems
 - IPv6 file sharing not supported in Windows XP
- Possible latent bug interface flap loses v6 route permanently until interface reset



DNSSEC and IPv6 frags

- DNSSEC over IPv6 problems
 - 13 roots, 8 reachable via IPv6
 - Of the 8, 2 truncate so 6 will fragment on long responses (like DNSSEC answers)
 - we were losing all IPv6 fragments, so DNSSEC was failing, or falling back to TCP
- IPv6 filtering broken in Linux <2.6.20
 - Latest RHEL is at 2.6.18
 - if you use ip6tables, frags get dropped
 - turn off ip6tables if using DNSSEC on Linux < 2.6.20



SPAWAR mgmt LAN update

Goal:

- migrate management LAN to IPv6 where possible
 - all devices get IPv6 address
 - all management services use IPv6 transport
- eventually turn off IPv4, where possible

Triage

- ignore devices that were eventually going away anyway
 (ATM switches, dialup modems, ...)
- use tech refresh to get IPv6 support on various devices
 - old firewalls and vpn devices replaced
 - replaced many older switches
- Pushed vendors for firmware updates on others



mgmt LAN

- Foundry (Brocade) enhancements requested and delivered
 - snmp (v3) over IPv6 transport
 - DNS over IPv6 transport
 - sflow records over IPv6 transport
 - sflow agent-ID set to IPv6 address
 - RADIUS over IPv6
 - Unified IP MIB support
 - set router priority in RAs
 - ... and many bug fixes along the way
- Not yet delivered
 - RA Guard
- Can't disable IPv4 just yet
 - Lack full IPv6 support in FDP and LLDP across all platforms
 - some end-of-support switches still need to be replaced (\$\$\$)



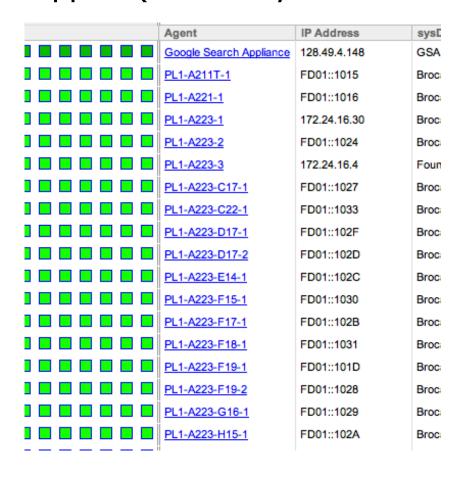
mgmt LAN

Other devices with IPv6 mgmt support (some only

partial support)

Spectracom NTP servers

- Symmetricom NTP servers
- Netscreen devices (ScreenOS)
- TippingPoint IPS
- new APC UPS units ***
- No support
 - Google Search Appliance
 - Aruba WLAN controller and APs
 - Cisco 3000-series VPN servers





A note on Freeradius 2

- Freeradius 2 supports IPv6
- For RHEL 5, there's a separate RPM named "freeradius2"
 - delete "freeradius" and install "freeradius2"
- Documentation and discussion would lead you to believe that it can't do IPv4 and IPv6 at the same time
 - see notes in radiusd.conf
 - see discussion on various web forums
- Actually, all you need to do is add another "listen" clause...



Freeradius 2 example

```
listen {
    type = auth
    ipaddr = *
    port = 0
    clients = clients-ipv4
}

# Listen on the IPv6 address too
listen {
    type = auth
    ipv6addr = ::
    port = 0
    clients = clients-ipv6
}
```

clients config file for all your IPv4 clients

IPv6 clients config file

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Managing the UPSs

- None of the manageable UPS devices supported IPv6
- APC Network Management 2 card now has IPv6 support
 - IPv6-ready Phase-2/Gold Logo
- We're upgrading all APC UPS devices



New approach to training

- Training approach is more pragmatic
 - No more "everything you wanted to know about IPv6"
 - Instead, "turn on IPv6 in 5 easy steps"
 - including templates for emails that you need to send
- Pre-configure IPv6 on all WAN customer interfaces
- Lay out some best practices
 - In very strong terms: "Read my lips".
 - Mostly addressing guidelines.
 - forget about being conservative like in IPv4
 - subnets are /64
 - yes, even the point-to-point links
 - don't encode v4 subnet values into bottom 64 bits
 - no NAT
- avoid tunneling where possible (go native)



Soapbox

- Enabling IPv6 throughout your environment needs to be a cultural thing.
 - Get everyone involved and on-board
 - Include it as part of tech refresh.
- It may seem overwhelming in the beginning, but its really not that hard to get started.
- Don't be afraid to break some glass
- Very important that we focus on making our public facing services dual-stack as soon as possible.
 - otherwise we'll be in translator-hell
 - eventually some clients won't be able to reach you
- IPv6 is an "unfunded mandate", and everyone needs to do their part.
- Need v4/v6 feature parity in products
- Avoid vendors that don't have a good IPv6 story



END

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IPv6 in the Enterprise What is needed for deployment

Ron Broersma DREN, SPAWAR



General

- Feature Parity in mainstream vendor products
 - IPv6 needs to be "as good as" IPv4
 - equivalent functionality
 - equivalent performance
 - think ASICs
- Better vendor QA of products
 - they aren't "eating their own dogfood"
 - QA suites are not mature, or don't exist
 - Things would get fixed a lot faster if they had to feel the pain
- IPv6 Internet needs to be as robust at the IPv4 Internet
 - get off tunnels
 - kill the black holes
 - fix PMTUD everywhere



IPv6 on public facing services

- Just to enable IPv6 on www, there are often many showstoppers
 - Akamai doesn't provide IPv6 support
 - Co-Lo or hosting facility provides no IPv6 connectivity
 - Existing load balancers don't yet support IPv6
 - Network engineers have no influence with the IT or marketing staff that runs their web site
 - Won't consider simple alternatives to get started, like a v6v4 proxy.



OS Vendors

Microsoft

- We need to phase out XP
 - IPv6 not on by default, no DHCPv6, no DNS over IPv6, easy to become a rogue router sending RAs
- Life is better with Windows 7 and 2K8, but...
 - privacy/temporary/randomized addresses are often incompatible with enterprise requirements
 - we need a knob somewhere (besides AD) where we can disable this
 - a new bit in the RAs?

Apple

- Need serious attention to MacOSX support (has been degrading over last few years)
 - fix brokenness in 10.6 (mDNSresponder, 6to4 preference, etc.)
 - support DHCPv6
 - ISATAP support would help transition in some enterprises
- Apple needs to dual-stack their own network and eat their own dogfood, and get whitelisted, so they feel the pain that the rest of us feel.
- Need IPv6 in iOS now



Other pieces

- Need to be able to do DHCPv6 instead of SLAAC
 - requires broad client support, which just isn't there today
- Need RA-Guard standardized and implemented in all switch products
 - still just an I-D
- VPN products need to support dual-stack



Just do it

Corporate culture

- make IPv6 permeate the IT culture
- get buy-in from CIO/CEO on down
- have a local champion/evangelist
- include IPv6 in every IT initiative, especially all techrefresh

Training

- simplify it, easy steps to get started
- Triage, and ordering of steps
 - addressing, then connectivity via ISP, then testbed, then training, then public facing services, then security perimeter, then internal networks, then systems and apps, then....